Case Study.
How T.H.E. Heritage Experience in Hanmer Springs helped Bupa’s Leadership Team.

Heritage Hanmer Springs
1 Conical Hill Road,
Hanmer Springs
New Zealand

WWW.HERITAGEHOTELS.CO.NZ/HANMER-SPRINGS
Bupa Care Services NZ National Conference 2015.

at a glance
Health and care company, Bupa Care Services NZ, invited 140 company leaders to its annual National Conference, for ‘reward, recognition and inspiration’. They engaged in workshops, heard keynote presentations and competed in a wagon-making team-building event. Social highlights included the welcome dinner at Hanmer Springs Thermal Pools & Spa, the Bupa Gala Awards Dinner at the hotel and leisure time to explore Hanmer Springs village.

Date: 25-27 November 2015
Destination: Hanmer Springs, North Canterbury
Venue: Heritage Hanmer Springs hotel (exclusive use)
Off-site venue: Hanmer Springs Thermal Pools & Spa (exclusive use)
Delegates: 140 delegates, three keynote speakers

“The venue was a highlight – it makes SUCH a difference having an indoor/outdoor space versus being inside a hotel room for three days.”
Bupa delegate

A WARM (WATER) WELCOME
A social highlight was the welcome dinner and post-dinner swim at Hanmer Springs Thermal Pools and Spa. The pools were open exclusively for Bupa.

“Dinner at the Pools was fabulous. People swam after dinner and the venue needed little theming because it has such a gorgeous natural setting.”
Lisa Chambers, Bupa

BUILDING – TEAMS AND WAGONS
Wagon building was the challenge – after a scavenger hunt throughout the hotel’s extensive gardens, in search of building materials, teams competed to build the best wagon. These were later donated to the Hanmer Springs Toy Library.

GALA AWARDS DINNER
Heritage’s inspired new chef, Dean Robinson, presented an awards dinner fit for the occasion in Isobel’s restaurant. The dinner included an inviting array of superb local produce including South Island salmon and Canterbury lamb, paired with renowned local wines, finishing with a choice of decadent desserts.

“I was blown away by the venue. It was magnificent, an inspired choice. The setting within the Heritage was beautiful and relaxing, and I enjoyed having free time to wander around Hanmer Springs village.”
Bupa delegate.

LONGER, HEALTHIER, HAPPIER LIVES – ABOUT BUPA
As a global health and care company, Bupa offers a host of health care and aged care services and products. In New Zealand, Bupa Care Services NZ is the country’s largest aged care provider, offering rest homes and hospitals; retirement villages and personal medical alarms plus a rehabilitation business, that collectively touch the lives of more than 20,000 New Zealanders.

WHY HANMER SPRINGS?
“The Heritage Hanmer Springs Hotel appealed because it is set in a small town which helped our people to instantly switch off from their day to day work, relax, and focus on the conference and networking. The gorgeous hotel setting had our people instantly unwind. The delegates loved the location away from the city and the chance to interact with colleagues in an informal way.”
Lisa Chambers, Bupa

GETTING THERE
Serviced by nine international and three domestic airlines, access into Christchurch airport has never been easier. Delegates can travel the scenic 130km journey to Hanmer Springs by coach or rental vehicle.

DOWN TO BUSINESS
Plenary sessions included a keynote by celebrity speaker, Doctor of Psychology and former prison inmate, Dr Paul Wood, plus panel discussions and breakout sessions for regional staff. Plenary sessions were hosted in the Ballroom, which features large French doors opening out to three acres of beautifully landscaped gardens with mountain views.

ABOUT HERITAGE HANMER SPRINGS
The historic, Mission-style lodge nestled in landscaped gardens in the middle of spa and mountain resort town, Hanmer Springs. Guest accommodation includes 53 rooms and 11 three bedroom villas, all restored to their original design. As done for Bupa, The Heritage staff can arrange additional neighbouring accommodation if required. The Ballroom (150 theatre or 120 seated banquet) is the main plenary room. Opening out to the gardens, with their scenic mountain backdrop, allows for refreshing breaks from conference formalities. Off-site activity choices in Hanmer Springs are huge; mountain biking, jet boating, bungy jumping, snowboarding or skiing, hiking, winery visits and, of course, spa therapies.